

EUROCITIES WG URBAN AGEING 'BUILDING CITIES ACCESSIBLE TO ALL AGES' 12-14 JUNE, LJUBLJANA

PRACTICES

1. Site visits

Buildings accessible for all ages: City Museum of Ljubljana

The City Museum of Ljubljana is designed to be accessible to all ages. The exhibition spaces, the conference hall, café and the museum shop of the City Museum of Ljubljana are fully accessible (elevators, ramps, comfortable seating and public toilets). In order to facilitate the access, the space is tailored for the special needs of movement-impaired, blind and visually impaired, deaf and hearing-impaired people. The companions are granted free entry and guide dogs are allowed.

Outdoors spaces and tourism accessible to all ages: tour of the old town

The city centre is transformed into eco zone accessible to all: no or limited motorized traffic, infilled gaps between cobblestones, tactile ground markings, dropped kerbs and ramps, free of charge travel with 'Kavalir' - electric vehicles and electric train, urban rides to castle hill and foot/bridges over the river.

Since 2016 in the city centre the Information point for people of age 65+ and for disabled runs to help with information about existing activities/ services. (e.g. adapted guidance, a map of accessibility of the city centre for physically impaired people, application »Ljubljana by Wheelchair«, electrical attachable handcycle for wheelchair etc.).

2. Presentation of good practices

Good practice 1: Accessibility of the Public transport in the city

Since 2016 all 217 city buses are low-floor, with space for wheelchairs or pushchairs, 32% with zero emissions; 172 with boarding ramps, 210 have video and audio stop announcements system and 99 bus stops in the city have 105 information displays announcing arrivals (20 new planned till 2018).

Urbana uniform city card for cashless payment is available. Travel is free for disabled residents and their carers. Information on city public transport available online, by phone and SMS; There are available services like: Demand Responsive Transport, unique identification cards for a quick reaction in a need for assistance while using transport and a free-of-charge transport services provided by seasonal electric vehicles (On-Call Cavalier).



Good practice 2: Accessible housing to all ages: sheltered housing or Life-long living environment and principles of designing housing units

The Ljubljana Housing Fund will present housing solutions for people with disabilities and for the elderly. At the end of 2016 there were 4.123 units in non-profit rented housing fund out of which 123 units were adapted for the movement impaired, 28 units were adapted for deaf and 30 units for blind. There are additional housing units adapted the needs of elderly people and movement impaired people.

Good practise 3: 'CrossCare'project

The City of Ljubljana is a partner in an international project called "Integrated approach to domiciliary care for the elderly living at home" (CrossCare). The project offers home free of charge services for elderly (65+), people with disabilities and chronical ill people. The provided services are occupational therapy, physiotherapy, dietetics and nursing care. The general goal of the project is to develop and establish a new cross-border cooperation structure to ensure an integrated approach to domiciliary care, which includes services of medical and social care.